



Vorlage Ski Season Guarantee

In order to reassure and offer the most flexibility to our customers who wish to take advantage of the pre-season rates, despite the financial uncertainty and the unknown surrounding the health measures to be put in place due to COVID-19, Vorlage is offering a Season Guarantee.

This offer is free of charge with the purchase of a **2020-2021 season pass purchased before October 25, 2020, 11:59 PM.**

A purchaser of a 2020-2021 season pass purchased before October 25, 2020, 11:59 PM. and does not wish to ski, will have the option:

1. Postpone their season pass to the 2021-2022 season with no fees nor price increase.
2. Request a full refund of their season pass.

Terms and Conditions:

- The season pass must be purchased before October 25, 2020, 11:59 PM.
- The purchaser must request for a postponement or refund by email to info@skivorlage.com and be received by December 4, 2020 11:59 PM.
- The season pass must not have been used and be returned to Vorlage.
- Valid for all types of season passes.
- An administrative fee of \$40 plus taxes will be applied to a refund only. No fees will apply to a postponement.

Government forced closure

2020 – 2021 Cancellation Policy

In the event of a closure or interruption of ski area services caused by a Government order due to COVID, a credit will be **applied to all season passes** based on the following:

Before December 4, 2020	100%
Between December 5, 2020 and December 22, 2020	85%
Between December 23, 2020 and January 4, 2021	65%
Between January 5, 2021 and February 15, 2021	30%
Between February 16, 2021 and March 15, 2021	10%
After March 15, 2021	0%

The credit will be given in the form of a gift card. The above pro rata percentage will also be used for medical reasons (certificate required) and permanent relocation (minimum 150 km. from Vorlage).

Note: Vorlage reserves the right to change operating hours and rates without notice.