

## First time using our online shopping site?

After clicking “Buy Online”, you must first proceed with your Customer Registration by clicking on “Login or Register” at the top right corner.

The email address that you provide for your Customer Registration must be the email of a responsible person (a parent or adult).

Choose a password.

Complete the personal information before being directed back to the main page of the resort store to start shopping.

**Please note that your Customer profile can include other family members.** To add or edit members, click on “Account” at the top right corner and then “Family” in the left-hand menu.

Add the items to your cart and continue with payment. You will receive an email informing you that your order is being processed. Once it has been processed you will receive a second email including a detailed receipt.

This receipt contains a barcode. Bring it (can be on a mobile device) to a Vorlage point of sale for scanning.

**For subsequent purchases**, you only need to log in and add items to your cart.

## Rentals

**Rentals are to be booked online.** They will be preset for your arrival, which allows minimal contact.

Height, weight and shoe size are required for ski rentals. **Please select the proper level.**

Daily, 4HR/Night rental sales are final. No reimbursements available.