

PLEASE READ CAREFULLY - CONDITIONS OF PURCHASE

- **Refunds or postponements are applicable under certain circumstances.** See below for more information.
- Passes are not transferable.
- **Lost or damaged RFID cards will be replaced at a charge of \$5.00 plus taxes. Persons who forget their passes must purchase a new RFID card.**
- Any misinformation concerning age or family relationship will result in forfeiture of pass. Pass holders should be prepared to show proof of identification when receiving their pass. Use age as of Dec. 31/2022 for classification of pass.
- Passes allow use of ski / snowboard lifts and slopes only. Management reserves the right to revoke passes without notice or refund if Pass holder violates the [Mountain Code of Conduct](#), or for any other unacceptable conduct.
- **Know the code. Be safety conscious. It is your responsibility!**
- The practice of snow gliding sports bears elements of risk that common sense and personal awareness can help reduce. Observe the Mountain code of conduct and share with others the responsibility for a great outdoor experience.
- You must show courtesy to others and obey all other rules and signs pertaining to any particular activity as marked out by the resort.
- The Pass holder recognizes, accepts and assumes the inherent risks of snow sliding sports such as skiing and snowboarding. Persons using passes assume all risk of personal injury, loss, or damage to property however caused.
- Among others, the following lists the elements considered inherent risks to the normal practice of a snow sliding sport:
 - Changing climatic conditions;
 - Changes in the steepness of the slope;
 - The presence of natural obstacles and any other natural features, such as ditches, crevices and brooks, rocks, earth, uncovered spots, trees, tree re-growth, natural bushes and stumps, and any other natural obstacle;
 - Ice and ice patches;
 - Any change to surface condition;
 - Collisions with skiers or other persons;
 - The presence of pylons, poles and any other structures used in the operation of the ski area and collisions with these elements;
 - The use of ski lifts;
 - The presence on the slopes of grooming equipment and emergency vehicles and snowmaking equipment.
- The contract in virtue of which the present pass was issued is subject to the laws in force in Quebec. The holder of the present pass, as well as the issuer of said pass, agree to elect domicile in the judicial district of Gatineau, province of Quebec and declare that same is the appropriate forum for any and all claims, of whatever nature, arising from the contract in virtue of which the present pass was issued.
- Vorlage reserves the right to change operating hours and rates without notice.

The person acknowledging on behalf of other Pass holders listed must inform them of the conditions and undertakes to see that said members shall abide by the conditions.

Ski Vorlage Season Guarantee

At Vorlage, we would like you to have confidence and peace of mind when purchasing your season pass especially with uncertainties around COVID 19.

Customers who have purchased a 2022-2023 season pass who does not wish to ski, will have the option:

1. Postpone their season pass to the 2023-2024 season with no fees nor price increase.
2. Request a full refund of their season pass by December 4, 2022.

Terms and Conditions:

- The purchaser must request for a postponement or refund by email to info@skivorlage.com and be received by **December 4, 2022 11:59 PM.**
- The season pass (RFID card) must not have been used and be returned to Vorlage.
- Valid for all types of season passes.
- An administrative fee of \$40 plus taxes will be applied to a refund only. No fees will apply to a postponement.
- A season pass can only be postponed once.

2022 – 2023 CANCELLATION POLICY

In the event of a Government order which imposes a **permanent closure** of the ski area due to **COVID 19**, a **CREDIT ONLY** for the 2022-23 season pass or seasonal locker rental will be applied towards a 2023-24 season pass or locker rental based on the following pro rata basis:

Before December 4, 2022	100%
Between December 5, 2022 and December 21, 2022	85%
Between December 22, 2022 and January 2, 2023	70%
Between January 3, 2023 and February 14, 2023	40%
Between February 15, 2023 and March 14, 2023	15%
After March 14, 2023	0%

No refund or credit will be granted based on health and safety measures, even if these measures were to change during the season.

A credit (on the above pro rata basis) may be requested solely in the case of serious illness (certificate required) or permanent relocation (minimum 150 km. from Vorlage).

All Vorlage season passholders agree to comply with the health and safety measures in place during the 2022/23 season and it is understood that these measures may change during the season.

I / WE HAVE READ, UNDERSTAND AND ACCEPT THE ABOVE CONDITIONS AND POLICIES.